



# BabyNet

South Carolina's Early Intervention System

Dear BabyNet Family,

We would like to know how BabyNet services have helped your family. This packet has material about Child and Family Outcomes with frequently asked questions. It also has a Family Survey and a pre-paid envelope. We would like you to fill out the Family Survey and **return it in the pre-paid envelope within 30 days**. Hearing about your experience with BabyNet will help us make our services better for children and families.

All individual family answers returned will be kept private. No individual family answers will be made public. Public Reporting will only show the results of answers from all families grouped together. For more details about the Family Outcomes measured by BabyNet, go to the following link:

<http://uscm.med.sc.edu/tecs/familyoutcomesinfo.asp>

## **Filling Out the Survey:**

- **Paper:** Please use only a blue or black pen to fill out the paper survey. When you are finished, mail it back to us in the pre-paid envelope **within 30 days**. No stamps are needed.
- **Internet:** If you want, you can fill out the survey online **within 30 days** by going to the following link: <https://classclimate.uts.sc.edu> and using the following password- **family**

**Help in English.** Contact Pro-Parents at 1-800-759-4776; Family Connection 1-800-578-8750 or Team for Early Childhood Solutions (TECS) at 1-877-726-5005

**BabyNet Concerns or Complaints.** Contact the BabyNet Procedural Safeguards Officer at 803-360-3878 or [lburke@scfirststeps.org](mailto:lburke@scfirststeps.org)

**Para obtener ayuda en español.** Llame al 1-800-578-8750 (Family Connection) y pregunte por Maggie Ortiz.

**BabyNet Preocupaciones o Quejas.** Llame al BabyNet Agente para el Cumplimiento de Medidas de Protección a 803-360-3878

**Thank you for taking time to fill out this Family Survey!!**

*\*\*See BACK for More Information*